

# EFFICIENCY GUIDE

TECHNOLOGY



COMPETENCE

**SERVICE DAYS 2013**

02. – 03. September German / English

**SERVICE**

[www.fette-compacting.com](http://www.fette-compacting.com)



**FETTE  
COMPACTING**  
be efficient



# SERVICE DAYS 2013

EFFICIENCY – THE KEY FOR SUCCESS.

02. – 03. SEPTEMBER GERMAN / ENGLISH

What makes your tablet production efficient?

At our Service Days 2013 event you will have the exceptional chance to talk about it.

Fette Compacting GmbH offers decades of tableting experience and international presence, which make us your ideal partner.

To give you a better idea of our services and products, we would like to invite you to a two-day seminar. In addition to a wide range of lectures, there will be an opportunity to see our new generation of tablet presses – the FE series.

We would be delighted to have you at our evening event and to show you our main facilities in Schwarzenbek.

Experts from each department will put their knowledge at your disposal and discuss the details of the latest generation of FE machines.

You can look forward to an interesting and varied program.

For event notification, please use the enclosed registration form.



## EFFICIENCY GUIDE

The Efficiency Guide is the new structure for our entire product and service range and will also support our Service Days 2013 as a guiding principle.

The Efficiency Guide combines three areas of expertise: technology, service and competence.

**TECHNOLOGY** covers all products in tableting technology: from tablet presses to peripherals and tableting tools.

**SERVICE** includes all services related to machinery and equipment, such as: spare parts supply, installation, system upgrades and technical field service.

**COMPETENCE** is the generic term for our process-related services. This includes our training programs and compression trials, as well as production and OEE consulting and engineering.

For us, efficiency means to have these elements interact perfectly according to the individual needs of each user.

The Efficiency Guide is designed to locate as quickly and easily as possible all the relevant information and contacts for all matters concerning tableting.

**DAY 1 | Schwarzenbek**

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- 09:30 Doors Open
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- 10:00 Welcome
- 
- 10:15 **Requirements of a modern tablet press from the perspective product development**  
Prof. Dr. Klaus-Jürgen Steffens
- 
- 11:00 **Increasing efficiency in tableting: The FE series**  
Jörg Gierds
- 
- 12:00 Lunch
- 
- 13:00 **Practical presentation of FE generation**
- 
- 14:00 Coffee break
- 
- 14:15 **Secrets in Service**  
Keynote presentation  
Dr. Herbert Loos
- 
- 15:30 Guided company tour
- 
- 16:30 Discussion
- 
- 17:00 Shuttle bus to the hotel

**Hamburg, Hotel Empire Riverside**

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- 19:00 Dinner in the Copper House restaurant
- 
- 21:00 Evening event  
Light cruise through the Port of Hamburg
- 
- 23:00 Shuttle bus to the hotel

**DAY 2 | Schwarzenbek**

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- 08:00 Shuttle bus to Fette Compacting
- 
- 09:15 **When the tablet loses face: Troubleshooting in production**  
Dr. Yassin Farag
- 
- 10:00 **Fette Compacting Efficiency Guide Be efficient**  
Lars Plüschau
- 
- 10:10 **Service: What makes your tablet production efficient?**  
Spare parts, Modernization, Service Level Agreements  
Dennis Möller, Andreas Bornhövd
- 
- 11:00 Coffee break
- 
- 11:10 **Technology: Guaranteed maximum performance for your production processes**  
Refurbished machinery  
Christian Peters, Christian Schier
- 
- 12:00 **Competence: Achieve Improved Efficiency**  
Training, OEE, Application consulting  
Fabian Prehn
- 
- 13:00 Lunch
- 
- 14:00 **Fast and Direct: efficient.**  
Fette Compacting eShop  
Remote Service  
Tim Martens, Thomas Bunsen
- 
- 14:45 Discussion
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- 15:15 End of Service Days 2013

**Speaker**


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**Prof. Dr. Klaus-Jürgen Steffens**  
Director Pharmaceutical Institute  
Pharmaceutical Technology,  
Rheinische Friedrich-Wilhelms-  
University Bonn

**Jörg Gierds**  
Head of Productmanagement  
Fette Compacting GmbH

**Dr. Herbert Loos**  
Management Consultant  
Loos & Partner GmbH

**Dr. Yassin Farag**  
Process Technology  
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**Lars Plüschau**  
Director Global Services  
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**Dennis Möller**  
Area Sales Manager Service  
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**Andreas Bornhövd**  
Area Sales Manager Service  
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**Christian Peters**  
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**Christian Schier**  
Manager Business  
Development Tooling  
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**Fabian Prehn**  
Head of Training and Consulting  
Fette Compacting GmbH

**Tim Martens**  
Leader Service Coordinators  
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**Thomas Bunsen**  
Service Manager  
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